GEORGIA MOUNTAINS YMCA

Job Title: **Program Director I** FLSA Status: Exempt

Reports to: VP of Operations/ Child Care Director Revision Date: 11/8/2017

Position Summary:

Oversees the development and operations of various programs, such as health/wellness, aquatics, teens, child care, and/or other programs. Recruits, trains and supports assigned staff. Provides liaison to committee(s) and advisory board(s).

Essential Functions:

- 1. Develops, implements, and manages operating plans to promote program and/or membership growth for the YMCA. Executes strategies to ensure that members and/or program participants connect with one another and connect with the YMCA.
- 2. Develops and controls department budgets related to the position.
- 3. Hires, trains, and supervises staff and volunteers in assigned areas. Facilitates communication and provides leadership. Models relationship-building skills in all interactions.
- 4. Provides leadership and support to the annual fundraising campaign and volunteer committees/boards as assigned. Develops and maintains effective working relationships within the community.
- 5. Assures compliance with state and local regulations. Ensures that program standards are met and safety procedures are followed.
- 6. Ensures high quality member-focused programs through innovative program development, evaluations and on going training of staff.
- 7. Coordinates special events and activities.
- 8. Provides data and reports as required for assigned programs.

YMCA Competencies (Team Leader):

Community: Ensures a high level of service with a commitment to improving lives.

<u>Influence:</u> Empathetically listens and communicates for understanding when negotiating and dealing with conflict.

<u>Developing Others:</u> Provides staff with feedback, coaching, guidance, and support.

Innovation: Conducts prototypes to support the launching of programs and activities.

Finance: Effectively creates and manages budgets.

<u>Quality Results:</u> Holds staff accountable for high-quality results using a formal process to measure progress.

Qualifications:

- 1. Bachelor's degree in related field or equivalent.
- 2. One to two years related experience preferred, as a coordinator of people or activities.
- 3. Ability to use typical business software and office machines.
- 4. Understanding of the role of volunteerism within the YMCA.
- 5. Certifications as required by position.
- 6. Functional expertise as required by position.



Employee's Signature Program Director I



Date